



FAQ's for GO-Global

Q: How difficult is the installation of GO-Global?

A: Not difficult at all. The installation is wizard driven, just follow the prompts. However, you will need knowledge to opening ports on your firewall.

Q: What type of security does GO-Global include?

A: There are multiple layers of security. For users to logon, GO-Global uses the windows credentials setup. Also includes TLS security protocols and two-factor authentication for user's logons.

Q: Will a RDS license be required?

A: No. GO-Global provides multi-user remote access to Windows application while running independently of RDS license controls and Windows multi-session functionality.

Q: Can we customize the software?

A: Yes, with version 6.2, you are able to customize end user interface (sign in dialog, program window, etc.) with your own corporate logo, names and images.

Q: How is GO-Global licensed?

A: Licensing is concurrent connections.

Q: Is GO-Global sold as permanent or subscription?

A: Both.

Q: Do you offer a Reseller Program?

A: Yes. A reseller is one who sells the software solution to their client (ie End User). The End user is the registered own and the software resides at the End Users location. If you are providing a 'hosting' solution, this does not qualify for reseller discounts.

Q: What operating systems are supported?

A: Please access our technical specs sheet from our GO-Global download site.

[go-global technical specs sheet.PDF \(goglobaldownloads.com\)](#)

Q: What is the cost for GO-Global?

A: This will vary depending on # of seats you purchase and if you are purchasing On-Premises Permanent, On-Premises short-term (set expiration date), Monthly 'High-Point', or Subscription Annual. Contact our office for more information. We can be reached by email or phone.

<https://www.resource-dynamics.com/contact>